

# UNIVERSITY OF CONNECTICUT

UCONNECT

RECEIVED February 10, 2000

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FEDERAL COMMUNICATIONS COMMISSION  
OFFICE OF THE SECRETARY

Commissioner Harold W. Furchtgott-Roth  
Federal Communications Commission  
Room 8-A302  
445 Twelfth Street, SW  
Washington, DC 20554

Re: WT Docket No. 97-207: Calling Party Pays Service Offering  
in the Commercial Mobile Radio Services

Dear Commissioner Furchtgott-Roth:

As a member of ACUTA: the Association of Telecommunications Professionals in Higher Education, the University of Connecticut has closely followed the Calling Party Pays (CPP) rulemaking proceeding and strongly supports the positions expressed in ACUTAs comments. Like many ACUTA members, we are a non-profit educational institution deeply concerned that without appropriate safeguards, CPP will expose the University of Connecticut to significant financial liability that would undermine our ongoing effort to provide educational services.

The University of Connecticut currently has over 21,000 students and 3,800 employees. With an extensive telecommunications infrastructure accessible to such a large number of student and employee users, we face the very real threat of uncontrollable, unauthorized CPP calls.

Currently, students and employees place telephone calls from extensions in campus buildings that are routed through a centralized PBX controlled by the telecommunications department. Our existing PBXs can easily be programmed to block, or track call detail for, a variety of calls, such as toll ( 1+ ) calls and calls to pay-per-call services (i.e., calls to 900 numbers), based on the unique numbering schemes associated with these types of calls. For example, when a student places a long distance call from his/her dormitory room, the PBX recognizes the 1+ dialing pattern and knows to request an authorization code before completing the call. This process enables our telecommunications department to bill the individual caller for his/her toll charges. If a new type of toll call is introduced (in the form of a CPP service) that does not use the same type of numbering scheme as toll calls under the North American Numbering Plan, our PBX will be unable to identify the call and request the authorization code we need to bill the toll to the cost-causing party.



*An Equal Opportunity Employer*

Telecommunications, 47 Waver Road, U-197, Storrs, Connecticut 06269-5197 (860) 486-2696 Fax: (860) 486-0265

We agree that verbal notification to calling parties is a critical prerequisite to the implementation of CPP in a way that protects consumers. But this kind of notification by itself would not protect our institution from unauthorized CPP calls. A student or employee can hear the notification, but the institution will never be able to bill that student or employee for his/her charges. Without some means to screen and block calls, it will take very little time for our campus population to learn that "free" calls can be made to CPP numbers, the cost of which will ultimately be borne by [name of institution]. Even a small percentage of calls made to CPP numbers would have a direct and immediate impact on our already constrained budget.

We understand that the record before the Commission reflects a range of views on how large institutions might control the level of unauthorized CPP calls. We have considered the many options available and have consistently supported the numbering solution advocated by ACUTA in its written comments and oral presentations in this proceeding. The most efficient, cost-effective, and administratively simple way to deal with the problem of unauthorized CPP calls is by assigning one or more identifiable Service Access Codes (SACs) to CPP numbers. With very little effort, and at almost no cost, our PBXs could be programmed to recognize the designated CPP SAC(s) in exactly the same way that they are programmed to recognize the numbering patterns of other chargeable calls. The SAC solution would also save our institution the considerable expense and disruption of replacing the PBXs we have in use with costly, next-generation equipment that could distinguish CPP calls without identifiable numbering.

As a non-profit educational institution, we are always concerned when we face the prospect of uncertain or uncontrollable external costs. On our campus, wireless telephones have become increasingly popular, particularly with students. Thus, our concern about the likelihood of unrecoverable costs associated with CPP calls is well placed. Given the re-allocation of financial responsibility caused by CPP, the importance of enabling subscribers to block, or track, CPP calls is undeniable. The Commission would best serve the public interest -- and accommodate the needs of educational institutions such as ours -- by assigning a unique SAC to all CPP numbers. We appreciate the opportunity to offer the Commission our views on this matter, and we look forward to the successful implementation of CPP in a manner that will take into account the needs of all affected parties.

Sincerely,

  
Susan J. Fisher  
Director of Communication Services

cc: Bryan Tramont, Legal Advisor

# U N I V E R S I T Y   O F CONNECTICUT

UCONNECT

February 10, 2000

Commissioner Susan Ness  
Federal Communications Commission  
Room 8-B115  
445 Twelfth Street, SW  
Washington, DC 20554

Re: WT Docket No. 97-207: Calling Party Pays Service Offering  
in the Commercial Mobile Radio Services

Dear Commissioner Ness:

As a member of ACUTA: the Association of Telecommunications Professionals in Higher Education, the University of Connecticut has closely followed the Calling Party Pays (CPP) rulemaking proceeding and strongly supports the positions expressed in ACUTA's comments. Like many ACUTA members, we are a non-profit educational institution deeply concerned that without appropriate safeguards, CPP will expose the University of Connecticut to significant financial liability that would undermine our ongoing effort to provide educational services.

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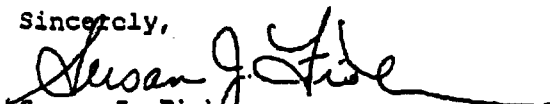
Telecommunications, 47 Weaver Road, U-197, Storrs, Connecticut 06269-5197 (860) 486-2696 Fax: (860) 486-0265

We agree that verbal notification to calling parties is a critical prerequisite to the implementation of CPP in a way that protects consumers. But this kind of notification by itself would not protect our institution from unauthorized CPP calls. A student or employee can hear the notification, but the institution will never be able to bill that student or employee for his/her charges. Without some means to screen and block calls, it will take very little time for our campus population to learn that "free" calls can be made to CPP numbers, the cost of which will ultimately be borne by [name of institution]. Even a small percentage of calls made to CPP numbers would have a direct and immediate impact on our already constrained budget.

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Sincerely,

  
Susan J. Fisher  
Director of Communication Services

cc: Mr. Mark Schneider, Senior Legal Advisor to Commissioner Ness

# UNIVERSITY OF CONNECTICUT

UCONNECT

February 10, 2000

William E. Kennard  
Chairman, Federal Communications Commission  
Federal Communications Commission  
Room 8-B201  
445 Twelfth Street, SW  
Washington, DC 20554

Re: WT Docket No. 97-207: Calling Party Pays Service Offering  
in the Commercial Mobile Radio Services

Dear Chairman Kennard:

As a member of ACUTA: the Association of Telecommunications Professionals in Higher Education, the University of Connecticut has closely followed the Calling Party Pays (CPP) rulemaking proceeding and strongly supports the positions expressed in ACUTA's comments. Like many ACUTA members, we are a non-profit educational institution deeply concerned that without appropriate safeguards, CPP will expose the University of Connecticut to significant financial liability that would undermine our ongoing effort to provide educational services.

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*An Equal Opportunity Employer*

Telecommunications, 47 Weaver Road, U-197, Storrs, Connecticut 06269-5197 (860) 486-2696 Fax: (860) 486-0265

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Sincerely,

  
Susan J. Fisher  
Director of Communication Services

cc: Mr. Ari Fitzgerald, Legal Advisor to Commissioner Kennard

# U N I V E R S I T Y O F CONNECTICUT

UCONNECT

February 10, 2000

Ms. Magalie Roman Salas  
Office of Secretary  
Federal Communications Commission  
Room TW-A324  
445 Twelfth Street, SW  
Washington, DC 20554

Re: WT Docket No. 97-207: Calling Party Pays Service Offering  
in the Commercial Mobile Radio Services

Dear Ms. Salas:

As a member of ACUTA: the Association of Telecommunications Professionals in Higher Education, the University of Connecticut has closely followed the Calling Party Pays (CPP) rulemaking proceeding and strongly supports the positions expressed in ACUTA's comments. Like many ACUTA members, we are a non-profit educational institution deeply concerned that without appropriate safeguards, CPP will expose the University of Connecticut to significant financial liability that would undermine our ongoing effort to provide educational services.

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*An Equal Opportunity Employer*

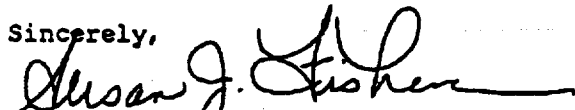
Telecommunications, 47 Weaver Road, U-197, Storrs, Connecticut 06269-5197 (860) 436-2696 Fax (860) 436-0265

We agree that verbal notification to calling parties is a critical prerequisite to the implementation of CPP in a way that protects consumers. But this kind of notification by itself would not protect our institution from unauthorized CPP calls. A student or employee can hear the notification, but the institution will never be able to bill that student or employee for his/her charges. Without some means to screen and block calls, it will take very little time for our campus population to learn that "free" calls can be made to CPP numbers, the cost of which will ultimately be borne by [name of institution]. Even a small percentage of calls made to CPP numbers would have a direct and immediate impact on our already constrained budget.

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Sincerely,

  
Susan J. Fisher  
Director of Communication Services

cc: Secretary (2 copies for filing in record)



# U N I V E R S I T Y O F CONNECTICUT

UCONNECT

February 10, 2000

Commissioner Michael K. Powell  
Federal Communications Commission  
Room 8-A204  
445 Twelfth Street, SW  
Washington, DC 20554

Re: WT Docket No. 97-207: Calling Party Pays Service Offering  
in the Commercial Mobile Radio Services

Dear Commissioner Powell:

As a member of ACUTA: the Association of Telecommunications Professionals in Higher Education, the University of Connecticut has closely followed the Calling Party Pays (CPP) rulemaking proceeding and strongly supports the positions expressed in ACUTA's comments. Like many ACUTA members, we are a non-profit educational institution deeply concerned that without appropriate safeguards, CPP will expose the University of Connecticut to significant financial liability that would undermine our ongoing effort to provide educational services.

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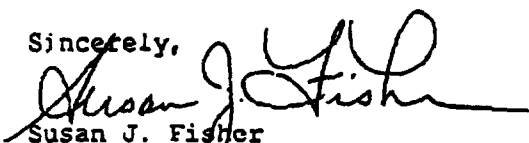
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Sincerely,



Susan J. Fisher

Director of Communication Services

cc: Peter A. Tenhula, Senior Legal Advisor to Commissioner Powell

# U N I V E R S I T Y   O F

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# CONNECTICUT

UCONNECT

February 10, 2000

Commissioner Gloria Tristani  
Federal Communications Commission  
Room 8-C302  
445 Twelfth Street, SW  
Washington, DC 20554

Re: WT Docket No. 97-207: Calling Party Pays Service Offering  
in the Commercial Mobile Radio Services

Dear Commissioner Tristani:

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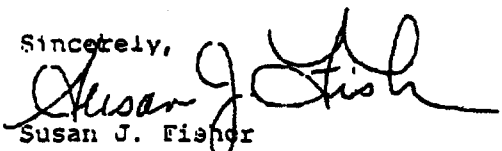
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Sincerely,

  
Susan J. Fisher  
Director of Communication Services

cc: Adam Krinsky, Legal Advisor to Commissioner Tristani

# U N I V E R S I T Y O F CONNECTICUT

UCONNECT

February 10, 2000

Mr. Thomas Sugrue  
Chief, Wireless Telecommunications Bureau  
Federal Communications Commission  
Room 3-C252  
1415 Twelfth Street, SW  
Washington, DC 20554

Re: WT Docket No. 97-207: Calling Party Pays Service Offering  
in the Commercial Mobile Radio Services

Dear Mr. Thomas Sugrue:

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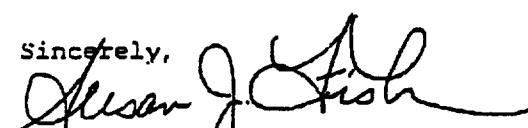
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Sincerely,



Susan J. Fisher

Director of Communication Services

# U N I V E R S I T Y O F CONNECTICUT

UCONNECT

February 10, 2000

Mr. James D. Schlichting  
Deputy Bureau Chief,  
Wireless Telecommunications Bureau  
Federal Communications Commission  
Room 3-C254  
445 Twelfth Street, SW  
Washington, DC 20554

Re: WT Docket No. 97-207: Calling Party Pays Service Offering  
in the Commercial Mobile Radio Services

Dear Mr. Schlichting:

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*An Equal Opportunity Employer*

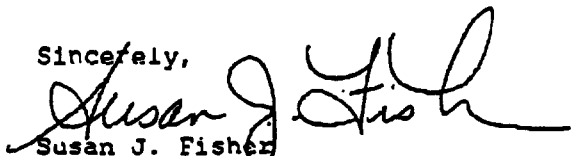
Telecommunications, 47 Weaver Road, U-197, Storrs, Connecticut 06269-5197 (860) 486-2696 Fax: (860) 486-0265

We agree that verbal notification to calling parties is a critical prerequisite to the implementation of CPP in a way that protects consumers. But this kind of notification by itself would not protect our institution from unauthorized CPP calls. A student or employee can hear the notification, but the institution will never be able to bill that student or employee for his/her charges. Without some means to screen and block calls, it will take very little time for our campus population to learn that "free" calls can be made to CPP numbers, the cost of which will ultimately be borne by [name of institution]. Even a small percentage of calls made to CPP numbers would have a direct and immediate impact on our already constrained budget.

We understand that the record before the Commission reflects a range of views on how large institutions might control the level of unauthorized CPP calls. We have considered the many options available and have consistently supported the numbering solution advocated by ACDTA in its written comments and oral presentations in this proceeding. The most efficient, cost-effective, and administratively simple way to deal with the problem of unauthorized CPP calls is by assigning one or more identifiable Service Access Codes (SACs) to CPP numbers. With very little effort, and at almost no cost, our PBXs could be programmed to recognize the designated CPP SAC(s) in exactly the same way that they are programmed to recognize the numbering patterns of other chargeable calls. The SAC solution would also save our institution the considerable expense and disruption of replacing the PBXs we have in use with costly, next-generation equipment that could distinguish CPP calls without identifiable numbering.

As a non-profit educational institution, we are always concerned when we face the prospect of uncertain or uncontrollable external costs. On our campus, wireless telephones have become increasingly popular, particularly with students. Thus, our concern about the likelihood of unrecoverable costs associated with CPP calls is well placed. Given the re-allocation of financial responsibility caused by CPP, the importance of enabling subscribers to block, or track, CPP calls is undeniable. The Commission would best serve the public interest -- and accommodate the needs of educational institutions such as ours -- by assigning a unique SAC to all CPP numbers. We appreciate the opportunity to offer the Commission our views on this matter, and we look forward to the successful implementation of CPP in a manner that will take into account the needs of all affected parties.

Sincerely,

  
Susan J. Fisher  
Director of Communication Services



# U N I V E R S I T Y O F CONNECTICUT

UCONNECT

February 10, 2000

Mr. David Siehl  
Wireless Telecommunications Bureau  
Federal Communications Commission  
Room 3-A164  
445 Twelfth Street, SW  
Washington, DC 20554

Re: WT Docket No. 97-207: Calling Party Pays Service Offering  
in the Commercial Mobile Radio Services

Dear Mr. Siehl:

As a member of ACUTA: the Association of Telecommunications Professionals in Higher Education, the University of Connecticut has closely followed the Calling Party Pays (CPP) rulemaking proceeding and strongly supports the positions expressed in ACUTA's comments. Like many ACUTA members, we are a non-profit educational institution deeply concerned that without appropriate safeguards, CPP will expose the University of Connecticut to significant financial liability that would undermine our ongoing effort to provide educational services.

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Sincerely,

  
Susan J. Fisher  
Director of Communication Services

# U N I V E R S I T Y O F CONNECTICUT

UCONNECT

February 10, 2000

Ms. Kris Monteith  
Wireless Telecommunications Bureau  
Federal Communications Commission  
Room 3-C122  
445 Twelfth Street, SW  
Washington, DC 20554

Re: WT Docket No. 97-207: Calling Party Pays Service Offering  
in the Commercial Mobile Radio Services

Dear Ms. Monteith:

As a member of ACUTA: the Association of Telecommunications Professionals in Higher Education, the University of Connecticut has closely followed the Calling Party Pays (CPP) rulemaking proceeding and strongly supports the positions expressed in ACUTA's comments. Like many ACUTA members, we are a non-profit educational institution deeply concerned that without appropriate safeguards, CPP will expose the University of Connecticut to significant financial liability that would undermine our ongoing effort to provide educational services.

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*An Equal Opportunity Employer*

Telecommunications, 47 Weaver Road, U-197, Storrs, Connecticut 06269-5197 (860) 486-2696 Fax: (860) 486-0265

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# U N I V E R S I T Y O F CONNECTICUT

UCONNECT

February 10, 2000

Mr. Joe Levin  
Wireless Telecommunications Bureau  
Federal Communications Commission  
Room 3-8135  
445 Twelfth Street, SW  
Washington, DC 20554

Re: WT Docket No. 97-207: Calling Party Pays Service Offering  
in the Commercial Mobile Radio Services

Dear Mr. Levin:

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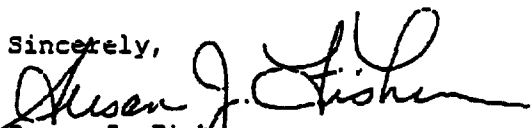
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